3340 Providence Dr., Suite 452 1301 Huffman Road, Suite 101 Anchorage, AK



17101 Snowmobile Dr., Suite 203 Eagle River, AK

### Welcome!

Thank you for choosing LaTouche Pediatrics for your child's healthcare needs. Attached are our New Patient Forms that will need to be completed for your child's first appointment with us.

If you would prefer to complete and submit the New Patient Forms electronically, please call our office at 562-2120, or email portal@latouchepediatrics.net to register for our Patient Portal. The Patient Portal is a great tool in managing your child's health record and to communicate with us. By signing up for the LaTouche Pediatrics Patient Portal, you will be able to request appointments, submit refill requests, and view, fax, or email your child's immunization record.

We look forward to seeing you at your appointment!

LaTouche Pediatrics Providers and Staff

Telephone (907) 562-2120 • Fax (907) 562-6527 E-mail puffin@latouchepediatrics.net • www.latouchepediatrics.com

Phyllis Kiehl, MD, FAAP • Jon Lyon, MD, FAAP • Tom Hepler, MD, FAAP • Laura Jones, MD, FAAP Jeff Penman, MD, FAAP • Erin McArthur, MD, FAAP • John Tappel, MD, FAAP
 Jeff Brand, MD, FAAP • Andrea Bateman, MD, FAAP • Marianne von Hippel, MD, FAAP Mary Blenkush, MD, FAAP • Tom Yeager, MD, FAAP • Leah Enright, MD, FAAP
 Sandra Frenier, CPNP, IBCLC • Megan McFadden, FNP, IBCLC • Jennifer McKinnon, FNP, IBCLC Cherie Wagahoft, FNP • Nicole Kopacz, NP-C, IBCLC



# Patient Registration Form

3340 Providence Dr., Ste. 452 Anchorage, AK 99508

Phone: 907-562-2120 Fax: 907-562-6527

## IF ANY INFORMATION IS DIFFERENT FOR ANY CHILD, PLEASE FILL OUT SEPARATE FORMS

Please Fill Out Form Completely and Return to the Front Desk

#### Please Identify Preferred Nurse Practitioner/Doctor\_

Patient(s) Information: (Please include all children that are current patients)

	-		
First Name Last Name	Date of Birth	Gender	Adopted: Yes No
First Name Last Name	Date of Birth	Gender	Adopted: Yes No
First Name Last Name	Date of Birth	Gender	Adopted: Yes No
Mailing Address		Child(ros	) enimentil i live with
City, State, Zip			) primarily live with: Parents
Primary Phone Secure 4 for appointment confirmation calls) Email	econdary Phone	Mother	er Father
Parent(s) or Guardian(s) (if not the biologic	al parent, proof of guardianship o	r adoption will be required)	
First Name	Date of Birth	Relationship to Patient	
Last Name	SS#	Mother Father	Step-parent gal Guardian Other
Employer			
First Name	Date of Birth	Relationship to Patient	
Last Name	SS#	Mother Father	Step-parent gal Guardian Other
Employer			
If parents are divorced or separated, is the (If yes, please provide a copy)	re a court order or other fir	ancial arrangement we n	eed to be aware of?
Biological Mother/Father's Name(s), if diffe	erent from above:		
Address			
In the event of an emergency, whom shou Name			e #
Insurance Coverage Information (Inclue	•	-	
PLEASE SUPPLY YOUR INSURANCE CARD(S) OF			
	any		
Subscriber's Name		Date of Birth	
Effective Date Deductibl	e \$ Emplo	oyer	
Secondary Insurance: Insurance Co	mpany	ID#	
Subscriber's Name		Date of Birth	_ Group/Plan#
Effective Date Deductibl	e \$ Emple	oyer	

Signature of Parent or Guardian (unsigned forms will not be valid)

Today's Date



# LATOUCHE PEDIATRICS, LLC <u>FINANCIAL POLICY</u>

**Thank you for choosing us as your health care provider!** We are committed to your treatment being successful. The following is a statement of our Financial Policy. Please read and sign this prior to any treatment in our clinic.

All patients (parents or guardians) must complete our Patient Information and Financial Policy before seeing the Provider.

- PAYMENT IS DUE AT THE TIME OF SERVICE.
- WE ACCEPT CASH, CHECKS, VISA/MASTERCARD, DISCOVER.
- WE OFFER A PAYMENT PLAN WITH PRIOR BUSINESS OFFICE APPROVAL
- THERE WILL BE A \$25.00 SERVICE CHARGE ON ALL NSF CHECKS.

#### **Regarding Insurance:**

As a courtesy, we bill most insurance plans on your behalf. You authorize the clinic to release any information to process your claims, and insurance benefits to be paid directly to our providers. It is our goal to provide fast and efficient billing. In order to achieve this goal, **it is imperative that we are provided with complete, accurate, and timely insurance information.** It is your responsibility to inform us of any changes in your insurance coverage. *Many plans have a limited amount of time in which they will allow for billing of claims*. Knowledge of your deductible, co-pays, and plan benefits is your responsibility. **All deductibles and co-pays are due and payable at the time of treatment**. *Please have your insurance card at every visit in the event it may be required*. Your insurance policy is a contract between you and your insurance company, and we are not a party to that contract. Please be aware that you are responsible for any charges not covered by your insurance for any reason.

We are **Participating Physicians with Blue Cross of Alaska, and Preferred Providers for Federal Blue Cross, Aetna, Great West, Cigna and United Healthcare.** Our providers are credentialed to provide services to **Medicaid/Denali Kid Care recipients.** As Medicaid/Denali Kid Care recipients, you are expected to provide proof of eligibility at every visit and to be aware of your (child's) eligibility dates to avoid any lapse in coverage. In the event coverage has lapsed, you may be asked to reschedule any non-acute visits until eligibility is obtained. You are responsible for payment of any services provided to your child if they are not eligible at the time of service.

#### **Usual and Customary Rates**

Our Practice is committed to providing the best treatment for our patients, and we charge what is usual and customary for our area. You are responsible for payment regardless of any insurance company's arbitrary determination of usual and customary rates.

#### **Minor Patients**

The adult accompanying a minor, (parent, guardian or authorized representative) is responsible for payment. Anyone other than parent or legal guardian should have written authorization on file to accompany minor child for treatment.

Thank you for understanding our Financial Policy. Please let us know if you have any question or concern.

#### I have read, understand and agree to this Financial Policy:

x		
Signature of Parent or Responsible Party	Relationship to Patient	Date
Patient Name:	Account Numb	er:



## LATOUCHE PEDIATRICS, LLC HIPAA PRIVACY POLICY

#### THIS NOTICE DESCRIBES HOW PROTECTED MEDICAL INFORMATION ABOUT OUR PATIENTS MAY BE USED AND DISCLOSED AND HOW YOU CAN GAIN ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

A copy of this notice will be made available for you to read, sign, and have entered into your child's electronic chart.

## Your Child's Health Record/Information

Your child's healthcare record contains symptoms, examination and test results, diagnoses, treatment and a plan for future care or treatment. This information serves as a:

- basis for planning your child's care and treatment
- means for communicating with other health professionals who may contribute to your child's care.
- legal document describing the care your child received
- means by which you or a third-party payer can verify that services billed were actually provided
- source of information for public health officials charged with improving the health of the nation
- source of data only for our planning and marketing
- tool by which we may assess our processes and continually work to improve the care we render

### Your Rights Regarding Your Child's Health Record/Information

Although your child's health record is the physical property of the healthcare facility that compiled it, the information belongs to you and your child. You have the right to:

- request a restriction on certain uses and disclosures of the information as provided by
- 45 CFR 164.522
- obtain a paper copy of the notice of the office privacy policy upon request
- inspect and copy the health record as provided for in 45 CFR 164.524
- amend the health record as provided in 45 CFR 164.528
- obtain an accounting of disclosures of your child's health information as provided in
- 45 CFR 164.528
- request communications of your child's health information by alternative means or at alternative locations. (i.e. on paper, in person, on CD, and at any of our office locations)
- revoke your authorization to use or disclose health information except to the extent that action has already been taken.

### **Our Responsibilities**

LaTouche Pediatrics, LLC is required to:

- Maintain the privacy of your child's health information
- Provide you with a notice as to our legal duties and privacy practices with respect to information we collect and maintain about your child
- Abide by the terms of this notice
- Notify you if we are unable to agree to a requested restriction
- Accommodate reasonable requests you may have to communicate health information by alternative means or at alternative locations

We reserve the right to change our practices and to make the new provisions effective for all protected health information we maintain. Should our information practices change, we will make available a revised notice on our website and printed copies at our office locations.

We will not use or disclose your child's health information without your authorization, except as described in this notice.

LaTouche Pediatrics LLC is permitted to make uses and disclosures of protected health information for treatment, payment, and health care operations, as described in the following examples:

- For treatment referral to specialists
- For payment release of chart note copies to an insurance company in order to facilitate reimbursement for procedures performed
- For health care operations processing of patient information by staff into the Electronic Medical Records, appointment scheduling by our staff.
- LaTouche Pediatrics, LLC may be permitted or required, under specific circumstances, to use or disclose protected health information without the individual's written authorization such as in the case of a Public Health emergency.

If a use or disclosure for any purpose prescribed in the Privacy Regulation is prohibited or materially limited by other applicable State law, we are required to comply with the most stringent law. Other uses and disclosures will be made only with the Individual's written authorization, and the individual may revoke such authorization

Latouche Pediatrics, LLC may contact the parent or guardian to provide appointment reminders or information about treatment alternatives and other health-related benefits and services that may be of interest to the individual or patient. Authorization forms are available if you wish for this information to be released to anyone other than the parent, guardian or patient.

LaTouche Pediatrics, LLC requires a signed authorization for someone other than the parent or guardian to accompany a patient under 18 years of age for treatment in our facilities.

### For More Information or to Report a Problem

Individuals may complain to LaTouche Pediatrics, LLC, and/or to the Secretary of the Department of Health and Human Services, without fear of retaliation by the organization, if they believe their privacy rights have been violated.

### LaTouche Pediatrics, LLC's contact person for matters relating to complaints is:

Chad Jensen, Office Manager/Privacy Officer 3340 Providence Dr., Ste 452, Anchorage, AK 99508 Phone: (907) 562-2120

## I have read and understand this Privacy Policy:

X		
Signature of Parent or Responsible Party	Relationship to Patient	Date
Patient Name:	Account Number:	
This Revised Privacy Notice is in effect as of October 09, 2008		



# Family and Health History Questionnaire

Wel	Welcome to LaTouche Pediatrics, LLC. To help us create or update your child's record, please complete this questionnaire in full.								
<b>Child's name:</b> (Last, First, M.I.)						М	🗌 F	DOB:	
Preferred Language:	English Spanish Hmong Samoan Filipino Korean Russian Other: Do not want	to report	Race:	Please select all American Ind Asian Black or Afrid Other Pacific White Do not want	dian or Alaska can American Islander	Native	Ethn	icity:	Hispanic or Latino Not Hispanic or Latino Do not want to report
Your Name:					Relationship	to Child:			
Previous or referring	g doctor:				Date of la	ist physical	exam:		

FAMILY PROFILE				
Who lives in your home? (Including yourself and any significant other)				
Name (Last, First)	Birth Year	Relationship to Child	Occupation	
Are there any smokers in the house?  No  Yes:				
Are there any pets in the house? No Yes:				

PATIENT'S BIRTH INFORMATION (To be completed once for new patients)									
Due Date:		Birthplace:				Obste	etrician:		
Delivery Type:				Birth Weight:			Breast	t Milk	Formula
Length of stay at del	ivery facility:			MOM- How many	pregnancies have	you ha	d?		
Do you know your A	PGAR score?	/		MOM- How many	live births have y	ou deliv	vered?		
Any complications d	uring birth?								

PATIENT'S HEALTH HISTORY				
List any of the pa	tient's medical problems that any provider has diagnosed:			
Surgeries				
Year	Reason	Hospital		

Other hospitalizations				
Year	Reason			Hospital
List all the medica	ations your child takes including vit	amins, creams, inhal	ers, etc	
Name of the Med	lication		Strength	How Often?
Allergies to medications or foods:				
Medication/Food	ledication/Food Reaction (examples		s: rash, hives, wheezing, etc.)	

	FAMILY HEALTH HISTORY Please let us know who in this child's family has any of the conditions listed below.							
Pate	ernal:	Father (Dad) Grandfather (PGF) Grandmother (PGM)	Uncle (PU) Aunt (PA) Cousin (PC)	Maternal:	Mother (Mom) Grandfather (MGF) Grandmother (MGM)	Uncle (MU) Aunt (MA) Cousin (MC)	Siblings:	Brother (BRO) Sister (SIS)
Yes     No     Condition       Yes     No     Condition							ns above and be	
		Asthma						
		Bone Problems						
		Cancer, type:						
		Diabetes						
		Digestive or Intestinal Pr	oblems (ulcers, re	flux, Crohn's disea	se, etc)			
		Drug or Alcohol Addiction						
		Hearing Disease/Problen	Hearing Disease/Problems					
		Heart Attack	Heart Attack					
		High Blood Pressure	High Blood Pressure					
		High Cholesterol						
		Joint Problems (arthritis)	loint Problems (arthritis)					
		Kidney or Bladder Proble	ems					
		Mental Health Problems	(depression, anxi	ety, bipolar, etc)				
		Seizures or Epilepsy						
		Skin Disease (eczema, ps	oriasis, etc)					
		Stroke						
		Thyroid Problems						
		Vision Disease/Problems						
		Any other relative with d	ny other relative with diseases or conditions of concern in this child's biological family?					
		Are there any other relev	vant conditions?					



# **Patient Portal Registration**

Please Fill Out Form and Return to the Front Desk

We are excited to offer an online tool that provides anywhere, anytime access to your child's health record! With our patient portal, you can request appointments, do prescription refills, send non-urgent messages to your provider, and review and pay your bill online – 24/7 form any computer, smartphone or tablet.

# **Patient(s) Information:** (Please include all children that are current patients)

Name:	_DOB:
Name:	_DOB:
Name:	DOB:

# **Parent Information**

Name	
Mailing Address	
City, State, <b>Zip</b>	
Primary Phone	
Email	

Signature of Parent or Guardian (unsigned forms will not be valid)

Today's Date



Patient's name\_\_\_\_\_

Date\_\_\_\_\_

We would like to take this opportunity to welcome you to LaTouche Pediatrics, LLC. Please take a moment to tell us how you learned about our practice. If more than one apply, please check all.

Friend/Family Member	
Name	
Child's name	
Internet Search	
Website (www.latouchepedic	atrics.com)
GCI Yellow Pages	ACS Yellow Pages
Newspaper Advertisement:	
Alaska Dispatch News	Alaska Star
Eagle River/Valley Cache	Other Advertisement
Event Sponsor/Community Program:	
Ski for Women (supports AWA	
Relay for Life (supports Americ	
Heart Run (supports American	
Alaska Junior Theatre	
Imaginarium	
Other	
Sign	
() Huffman location () Providence	Hospital location () Eagle River location

Physician or other health care professional referral Name\_\_\_\_\_

\_\_\_\_Other

Please explain\_\_\_\_\_